

ISO 9001:2015 QUALITY MANAGEMENT SYSTEM IMPLEMENTATION TRAINING COURSE

TIME (DAY)	2
TRAINING OPTIONS	General Participation & In-House & Online
LANGUAGE	Turkish, English
COURSE CODE/ACCREDITATION	CPD

COURSE AIM

This course aims to give the delegate the tools to establish a process-based management system in their organisation. It enables you to develop the expertise necessary to support an organization in creating, implementing, managing and maintaining a Quality Management System (QMS) based on ISO 9001. During this training, you develop the best practices of Quality Management Systems and, as a result, an organization's customer satisfaction, overall performance and effectiveness.

This training course is based on the theory and best practices used in the implementation of a QMS.

WHO SHOULD ATTEND

- Managers or consultants involved in Quality Management,
- Expert consultants who want to specialize in the implementation of the Quality Management System,
- Persons responsible for ensuring compliance with QMS requirements,
- QMS team members

COURSE CONTENT

- How to create effective and flexible processes to manage the promotion of ISO 9001: 2015?
- Correlation between ISO 9001 and other standards and regulatory frameworks
- Concepts, approaches, methods and techniques used for the implementation and effective management of the QMS
- How to interpret ISO 9001 requirements in the specific context of an organization,
- Gaining expertise in advising an organization on making Quality Management System best practices,
- Quality management system (QMS),
- PCDA cycle connection,
- Understanding organizational context,
- Documented information,
- Designing the GAP analysis,
- Project plan and process approach,
- Leadership,
- Planning for QMS,
- Identifying risks and opportunities,
- Setting policies and goals,
- Support and Operation,
- The necessity of knowledge and competence,
- Processes and criteria for external suppliers,
- Performance evaluation,
- Monitoring, measurement, analysis and evaluation,
- Internal audit, management review and improvement

IMPORTANT NOTES

NOTE 1: To have a basic understanding of the management principles and terminology of the ISO 9001: 2015 Quality Management System. Delegates should have an understanding of the Plan, Do, Check, Act (PDCA) cycle and Quality Management principles before attending this course.

NOTE 2: 70% attendance is mandatory to obtain a training participation certificate.