

## ISO 9001:2015 QUALITY MANAGEMENT SYSTEM INTERNAL AUDITOR TRAINING COURSE

TIME (DAY)	2
TRAINING OPTIONS	General Participation & In-House & Online
LANGUAGE	Turkish, English
COURSE CODE/ACCREDITATION	CPD

### COURSE AIM

This course provides participants with the knowledge and skills to perform internal audits of quality management systems based on ISO 9001, or the equivalent. It seeks to provide knowledge and skills for auditing the organisation's quality management system. Participants will learn how to report on the effective implementation and maintenance of a management system in accordance with ISO 19011.

By learning to audit processes related to internationally recognized ISO 9001: 2015 Quality Management Systems, you will optimize your auditing skills and increase your internal audit capabilities. You will gain confidence in planning and performing an effective audit, as well as reporting and evaluating corrective actions as needed.

### WHO SHOULD ATTEND

- Process Owners,
- Risk Managers,
- Strategy and Business Development Staff,
- Company Owners,
- Senior Company Managers,
- Department Managers and Employees

### COURSE CONTENT

- Basic concepts and terminologies related to the quality management system,
- ISO 9001: 2015 philosophy and basic principles,
- Detailed examination of the requirements of the ISO 9001: 2015 standard,
- Benefits to be obtained with the application,
- Effective methods for the implementation of ISO 9001: 2015,
- Internal Auditor's Qualifications and Role
- Factors Determining Control Frequency
- ISO 19011 and Audit Process
- Planning the internal audit,
- Preparing for internal examination,
- Reporting the internal audit,
- Performing internal inspection,
- Internal audit closure
- This training; It includes presentations, group work and role exercises.

### IMPORTANT NOTES

**NOTE 1:** You should have a good knowledge of ISO 9001: 2015 requirements and the basic principles of a QMS. If not you can firstly attend to our ISO 9001: 2015 Awareness course; because requirements are not taught in this course.

**NOTE 2:** In order to get a certificate of achievement in this training, the exam passing grade is 70 points, and the Attendance Certificate will be given to those who cannot get a valid grade.

**NOTE 3:** In order to take the exam, attendance at least 70% is required.