

ISO 9001:2015 QUALITY MANAGEMENT SYSTEM LEAD AUDITOR TRAINING COURSE

TIME (DAY)	5
TRAINING OPTIONS	General Participation & In-House & Online
LANGUAGE	Turkish, English
COURSE CODE/ACCREDITATION	A022064 / CPD

COURSE AIM

In this training, participants will gain the necessary knowledge and skills to perform first, second and third-party ISO 9001 quality management system audits in accordance with ISO 19011 and ISO / IEC 17021.

Quality Management Systems is a training developed to provide knowledge and skills for second party and third-party auditors and to train lead auditors.

This training is organized for the sub-industry and certification auditors with the aim of both gaining competence and gaining knowledge and skills. The training provides participants with the knowledge and skills necessary for effective examinations in an interactive environment.

WHO SHOULD ATTEND

- Those who want to manage the Quality Management System audits (2nd party or 3rd party) according to ISO 9001: 2015,
- Those who want to have information about effective examination practices,
- Current information security auditors who want to expand their audit skills,
- Those who want to provide consultancy on ISO 9001: 2015 Audits,
- Quality management process owners.

COURSE CONTENT

- Audit the normative, regulatory and legal framework regarding QMS,
- Basic Principles of Quality,
- ISO 9001: 2015 certification process,
- To prepare for the ISO 9001: 2015 certification audit,
- Review process: document review, interview, observation, technical verification, sampling techniques, evaluation and support,
- Documentation of nonconformities,
- ISO 9001: 2015 Surveillance audit,
- Commenting on previous work,
- The role of the auditor in the context of ISO 19011,
- Types of audits,
- Laws and other conditions,
- Accreditation and certification,
- Benefits of accreditation,
- Those who have a role in audits and their responsibilities,
- Auditor features,
- Audit scope and objectives,
- Selection of auditors and forming an audit team,
- Audit planning,
- Preparing a list of questions,
- Opening and Closing meeting,
- Audit reporting,
- Follow-up audits and corrective actions
- Exam information and course review
- Exam

IMPORTANT NOTES

NOTE 1: Delegate should have knowledge of ISO 9001: 2015 Quality Management before attending this training.

NOTE 2: In order to get a certificate of achievement in this training course, the exam passing grade is 70 points, and the Participant Certificate will be given to those who cannot get a valid grade. You have the right to repeat the lead auditor exam 1 time free of charge within 12 months.

NOTE 3: In order to take the exam, attendance at least 70% is required.

NOTE 4: In order to be an auditor/lead auditor in any certification body, CFECERT does not have any commitments about CANDIDATE INSPECTION and INTERNSHIP, which should be done after training. This training is a prerequisite for being an auditor/lead auditor, and the appointment process must be completed by the certification body you will be assigned to. The conditions required to become an auditor/lead auditor after training are as follows;

- Vocational education or training at a level equivalent to university education,
- Must have successfully completed at least five days of training, the scope of which can be evaluated in accordance with QMS audits and audit management,
- He/she should have gained experience in the entire quality management assessment process before taking responsibility to act as an auditor. It is essential that this experience has been provided by participation in at least four certification audits of at least 20 days in total, including the review of documentation and risk assessment, application assessment and audit reporting. Includes re-certification audit and surveillance audit. A maximum of 5 days of 20 days is performed as a surveillance examination.

NOTE 5: Also for lead auditors;

Participating in the quality audit for at least three full years as an auditor. Participation should include initial scope and planning, document review and risk assessment, implementation assessment, and formal audit reporting.